Map

Description automatically generated

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| **Number** | EMS-001 | |
| **Name** | Select Event type | |
| **Summary** | Customer wants to plan an Event, Selecting Event type and make Advance payment | |
| **Priority** | 05 | |
| **Preconditions** | A Customer need to login to the system for plan event | |
| **Post-conditions** | Receiving a conformation message about Planed event | |
| **Primary actor(s)** | Registered Customer | |
| **Trigger** | Customer wants to Select Event and make payment for a Selected Event | |
| **Main scenario** | **step** | **Action** |
|  | 1 | Include: Login |
|  | 2 | System display Select event type button |
|  | 3 | Click on the Select event type button |
|  | 4 | Providing a list of event types with category currently stored on the system |
|  | 5 | Search and Choose the Event type |
|  | 6 | Provide information Requested by the System given form (fill details) and submit |
|  | 7 | System Asking the customer, please Enter the brief description about your event |
|  | 8 | Customer Provide brief description About an event |
|  | 9 | Submit and give next option |
|  | 10 | System displays Advance amount to be paid |
|  | 11 | Select payment method and fill details |
|  | 12 | Confirm and Pay Advance payment |
|  | 13 | Click submit button |
|  | 14 | The payment is validated by the financial manager |
|  | 15 | System Display a massage “Thank you so much for coming to us to make your services a success”. |
|  | 16 | Receive a conformation message to the customer |
| **Extensions** | **Step** | **Branching actions** |
|  | 4a | If the searched event is not an existing event, Choose the other category and provide a text box to enter the event type. |
|  | 5a | If customer enter invalid data into the system displays error message and asks to renter |
|  | 8a | If Customer need more details, Contact Customer consultant (Using Contact us) |
|  | 10a | Systems gives customers current details |
|  | 12a | If customer has no valid payment method or details, system send error message and asks to re-enter |
|  | 13a | If the payment is unsuccessful, send a message to the customer with reason and System display “Try again” |
|  | 15a | If customer doesn’t get a conformation message, he/she should contact customer Consultant via hot line or mail |
| **Open Issues** |  |  |

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| **Number** | EMS-002 | |
| **Name** | Design The Event with Customer Requirements | |
| **Summary** | Design an event that meets customer all requirements | |
| **Priority** | 05 | |
| **Preconditions** | Login to the system as an event designer | |
| **Post-conditions** | Hand over the designed report to the event handler for Arrange the event | |
| **Primary actor(s**) | Event Designer | |
| **Trigger** | Event designer wants to design the Event until to satisfy customer | |
| **Main scenario** | **step** | **Action** |
|  | 1 | System display “Events design Requests” button |
|  | 2 | Click on the “Events design Requests” button |
|  | 3 | Select Customer Event Request |
|  | 4 | Gather the Recorded client’s Event details and requirements |
|  | 5 | Design the Event according to the given details |
|  | 6 | Enter all the details and make a report about designed event |
|  | 7 | Send the report to the Manager and financial manager |
|  | 8 | Get the approval from the Manager |
|  | 9 | Get the budget from financial manager |
|  | 10 | Send E-mail to the customer “Your event request Design process is over. Please check it and pay your remaining amount for arrange your event” (with remaining amount) |
|  | 11 | Send the report and bank details to the Customer |
|  | 12 | Payment to be made by the customer |
|  | 13 | Receive the payment details from financial manager and check it |
|  | 14 | Upload the Designed Event to the system |
|  | 15 | Inform event handler to Arrange the Event |
| **Extensions** | **Step** | **Branching actions** |
|  | 4a | If the received information’s are unclear inform Customer consultant to get clear details |
|  | 5a | If the designer needs more details to the design the event informs Customer consultant |
|  | 8a | If the manager’s approval is not forthcoming, send the message to the customer “Sorry, we are unable to approve your request at this moment. Please try again another time. Thank you” (Display with reasons) |
|  | 11a | If the customer is not satisfied with the designed event, re-design the event and get the approval and inform It to customer |
|  | 12a | If the customer does not pay the balance within seven days Cancel and delete Event Request |
|  | 12b | If there is any issue regarding the payment, contact the manager. |
|  | 13a | If any kind of issue regarding the uploaded system, contact  the System administrator. |
| **Open Issues** |  |  |

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| **Number** | EMS-003 | |
| **Name** | Register to the System | |
| **Summary** | Unregistered customers need to register to the system and create a profile | |
| **Priority** | 04 | |
| **Preconditions** | Accesses to the system | |
| **Post-conditions** | Login to the own profile | |
| **Primary actor(s)** | Unregistered Customer | |
| **Trigger** | Unregistered customer wants to create own profile and plan he/she event | |
| **Main scenario** | **step** | **Action** |
|  | 1 | System shows Register button and ask to register to the System |
|  | 2 | Customer Clicks on Register button |
|  | 3 | System shows online registration form |
|  | 4 | Customer Fill the Registration form |
|  | 5 | Go to next Step and System ask Valid payment method |
|  | 6 | Customer Select payment method and submit the form |
|  | 7 | System Shares the customer details to Database and display Customer details |
|  | 8 | Click on next button |
|  | 9 | System generates a systematic password and give it to customer |
|  | 10 | System shares a verification code to customer phone number or E-mail |
|  | 11 | System Ask the verification code from the customer |
|  | 12 | Customers enter the code |
|  | 13 | Display Successfully message |
|  | 14 | System Ask to Login to the System |
|  | 15 | Customer fills the Login details and Login to the System and System Display Welcome message to the new User |
| **Extensions** | **Step** | **Branching actions** |
|  | 4a | If there is any issue customer can get online help |
|  | 4b | If the customer entered details are invalid, System display Error message |
|  | 6a | If any error occurs system indicate error point |
|  | 6b | If Customer hasn’t proper payment method at the point, he/she can skip this step |
|  | 7a | If Customer details are already stored in the database, System display “You are already registered.!” message |
|  | 9a | If customer wants to change the password, Click the change password button Enter the new password |
|  | 10a | If customer doesn’t get verification code, Click Re-send button, or get Help |
|  | 12a | If verification code is wrong, System display error message and Re-enter code |
|  | 15a | If the Login details are wrong, System display Error message and check details again |
| **Open Issues** |  |  |

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| **Number** | EMS-004 | |
| **Name** | Update the System | |
| **Summary** | Check the notifications and Update the System | |
| **Priority** | 04 | |
| **Preconditions** | Check the Available notifications for update | |
| **Post-conditions** | Save the updates and inform system administrator | |
| **Primary actor(s)** | System Developer | |
| **Trigger** | System Developer needs to check and update the System with administrative authorization | |
| **Main scenario** | **step** | **Action** |
|  | 1 | System Developer Log into the system by enter user Details |
|  | 2 | System UI prompts System Developer to System Developer Account page |
|  | 3 | System Developer clicks on the Notification button |
|  | 4 | System displays notifications from System administrator |
|  | 5 | System Developer clicks and check the notifications |
|  | 6 | System displays Event page button |
|  | 7 | System Developer clicks on the Event page |
|  | 8 | System displays the event page with Update message |
|  | 9 | System Developer clicks on particular Event |
|  | 10 | System UI directs to the relevant event page (add/update event page) |
|  | 11 | System Developer makes changes to the event page |
|  | 12 | System Developer clicks on save option. |
|  | 13 | System UI save the changes successfully. |
|  | 14 | At the same time, it updates in the database and display a successful message to System Developer. |
| **Extensions** | **Step** | **Branching Action** |
|  | 1a | If the Login details are wrong, System display Error message and check details again |
|  | 5a | If any issues occur, Inform to System administrator. |
|  | 5b | If there are not new notifications, System Developer can leave the page |
|  | 12a | If the system developer unable to save the changes, Send the message to system administrator. |
|  | 12b | If any issues occur, Re-check and calculate the report. |
|  | 14a | If any kind of issue regarding the uploaded the data into the database, contact the System administrator. |
| **Open Issues** |  |  |